



Franklin Farm
VETERINARY CLINIC

HOURS

Monday - Friday: 7:30am-6:30pm

Saturday: Closed

Sunday: Closed

May 2024 Newsletter

Fear Free Veterinary Care For Your Furry Friends. That's Franklin Farm.

Prepare Your Pets for Disaster!

Written by: FEMA

Your pets are important members of your family! This is why they should be included in your family's emergency plan. To prepare for the unexpected, keep your pets in mind as you follow these tips:

1. Make a plan.
2. Build an emergency kit.
3. Stay informed.

Make a Plan: If you have a plan in place for you and your pets, you will likely encounter less difficulty, stress and worry when you need to make a decision during an emergency.

THINGS TO INCLUDE IN YOUR PLAN: Know what to do with your pet during an evacuation. Many public shelters and hotels do not allow pets inside. Know a safe place where you can take your pets before disasters and emergencies happen.

Develop a buddy system. Plan with neighbors, friends or relatives to make sure that someone is available to care for or evacuate your pets if you are unable to do so.

Have copies of your pet's vaccination record, and make sure your pet is microchipped. Keep your address and phone number up-to-date and include an emergency contact outside of your immediate area.

Keep contact information for your local emergency management office or animal control office and shelters on hand in case you become separated from your pet. Build a Kit for your Pet Just as you do with your family's emergency supply kit, think first about the basics for survival. Review your kit regularly to ensure that their contents are fresh.

HERE ARE SOME ITEMS TO INCLUDE IN AN EMERGENCY KIT FOR YOUR PET:

Food and Water. Keep several days' supply of both. Keep food in an airtight, waterproof container, and have a water bowl to use.

Medicine. Keep an extra supply of the medicine your pet takes on a regular basis in a waterproof container.

First aid kit. Include items appropriate for your pet's emergency medical needs.

Backup collar with ID tag and a harness or leash. Have copies of your pet's registration information in a waterproof container and available electronically.

Traveling bag, crate or sturdy carrier for each pet.

Grooming items. Pet shampoo and other items, in case your pet needs some cleaning up.

A picture of you and your pet together. If you become separated from your pet, a picture will help you document ownership and allow others to assist you in identifying your pet.

Sanitation needs. Include pet litter and litter box, trash bags and other items to provide for your pet's sanitation needs.

Familiar items. Put favorite toys, treats or bedding in your kit to reduce stress for your pets.

Stay informed of current conditions and know how you will receive emergency alerts and warnings. Download the FEMA app (<https://www.fema.gov/mobile-app>) to get weather alerts for up to five different locations anywhere in the United States. Always bring your pets indoors at the first sign or warning of a storm.





PetDesk is Here!

We have a new interactive communication tool for your pet's health called PetDesk. It is a mobile app where you will receive reminders for your pet's health care, access your pet's vaccine information and appointment history, access to refill history and has informative pet related articles. You can utilize the app for 24/7 online booking, request prescription refills, receive lab work results and you can receive text updates from our hospital staff.

Download the app now!



Dogs Corner



Dog Fact: The Saint Bernard is a loving and calm dog. They are very friendly, however, are equally protective of their families. Saint Bernards are gentle and tolerant and do well with children. They are also eager to please, easy to train and with this sized breed training is a must. Saint Bernards shed twice a year and require regular brushing. They are very social and enjoy being part of family activities. They do not require a lot of exercise, but will go along on family hikes and outings.

Pet of the Month – Saint

Written by Ashley and Leslie, the Pet Mom

Saint is a wonderful loving Saint Bernard who adopted my son and I from the Fairfax shelter when he was 2. He had hygromas on both front elbows, which were fine for a couple of years, until they had to be surgically removed. If you are wondering what a hygroma is, well it is a fluid-filled swelling that develops under the skin, and typically over a bony prominence.

Saint loves tug toys, people, food and especially cheeseburgers. He loves us and we love everything about him, except for his phlegmy drool. He loves to be outside, either on walks or in the backyard. He protects the backyard by patrolling. He especially loves cold weather to the extent he was outside for hours this winter.

Cats Corner



Cat Fact: The Ragdoll is the epitome of a laidback lap cat. They are bred to be affectionate and are low maintenance. They are friendly and have a gentle nature. Ragdolls are a cross between a Persian and a Berman. They received their name as they tend to go floppy when picked up and cuddled. They have beautiful blue eyes and fluffy coats. They get along with other pets and are wonderful with children.



PET DENTAL AWARENESS:

We have had a large response to National Pet Dental Health awareness. Book your pet's dental cleaning and oral health exam during May, June and July and you will receive \$100.00 off the cost of those services.

RUFFerral Program:

At Franklin Farm we believe "RUFFerrals" are the greatest form of flattery. Refer a friend and your pet will receive a \$25.00 credit at your next appointment. Your referral's pet will receive a FREE bag of treats at their first appointment.

Celebrations in May:

Allergy and Asthma Awareness Month brings awareness to your pets who may be suffering from allergies or asthma. If so, please bring them in to see your veterinarian for diagnosis and treatment. (Some signs, but not all, may include: sneezing, coughing, runny eyes, and trouble breathing.

Cancellation Policy:

Hello Everyone:

We need your help! If you are unable to keep your appointment for any reason, please call to reschedule or cancel the appointment more than 24 hours in advance of your scheduled appointment time.

This allows ample time for other clients to call and get their fur babies seen.

We understand that you all have a lot going on in your lives and unexpected things pop up, so please remember to contact us **more than 24 hours** in advance of your scheduled appointment time.

We have implemented a Cancellation Policy, as follows:

If you need to reschedule or cancel your appointment, please do so **more than 24 hours** in advance of your appointment time. If you reschedule/cancel less than 24 hours leading up to your appointment, or no show, you will be charged for the office visit fee correlating to your appointment.

When you reschedule or cancel **more than 24 hours** in advance, it allows other patients to be seen in your rescheduled/canceled spot. This ensures the best opportunity for care for all of our patients.

Thank you for your anticipated assistance!

