



**Franklin Farm**  
VETERINARY CLINIC

**HOURS**  
Monday - Friday: 7:30am-6:30pm  
Saturday: Closed  
Sunday: Closed

## November 2023 Newsletter

Fear Free Veterinary Care For Your Furry Friends. That's Franklin Farm.

### **ACUPUNCTURE BENEFITS SURGERY PATIENTS!**

Written by Kathleen Phillips DVM, CVA, CVFT

We are excited to offer acupuncture treatment for your pet on the day of surgery. Several points can be used to aid in surgical recovery and comfort. The point selection will depend on your pet's constitution, the patient's response to surgery and analgesics and the procedure being performed. The treatment involves placement of a very small sterile needle through the skin and is a very safe adjunct to our sedation, anti-emetic and analgesic protocols.

LV-3: This point, located between the 2<sup>nd</sup> and 3<sup>rd</sup> metatarsal bones, improves the flow of energy through the body and helps to decrease stagnation (pain).

PC-6 This point on the front leg is instrumental in addressing nausea and movement of energy in the body. Stimulation may hasten anesthetic recovery.

Scale (Tian-ping): Located on the dorsal midline between T13-L1, this point can be helpful in stopping hemorrhage when used either pre- or post-operatively.

An-Shen: Located behind the ear, this point, when injected with a small amount of B12 vitamin, can help calm anxious patients and ease their recovery.

ST-36: The Master point for the gastrointestinal tract and a key point in the movement of Qi (energy) throughout the body, this point can be used to help normalize appetite after sedation and also address pain.

Nao-shu: Brain stimulation point: This point is located in the temporal fossa and helps to hasten anesthetic recovery.

This is a wonderful addition to your surgical treatment protocol!



PetDesk is Here!

We have a new interactive communication tool for your pet's health called PetDesk. It is a mobile app where you will receive reminders for your pet's health care, access your pet's vaccine information and appointment history, access to refill history and has informative pet related articles. You can utilize the app for 24/7 online booking, request prescription refills, receive lab work results and you can receive text updates from our hospital staff.

Download the app now!



## Dogs Corner



**Dog Fact:** Holiday foods can be full of hidden dangers, and some are poisonous to cats and dogs. Foods like onion, garlic, grapes, xylitol sweetener, salt, chocolate, raw bread dough, turkey/chicken bones, and alcohol is toxic to our pets. Do not feed table scraps, feed pets their regular meals. Instead, take your dog on an extra walk, or have extra play time. This can help reduce stress for both of you during the busy holiday season.

## Cats Corner



**Cat Fact:** Holiday foods can be full of hidden dangers, and some are poisonous to cats and dogs. Foods like onion, garlic, grapes, xylitol sweetener, salt, chocolate, raw bread dough, turkey/chicken bones, and alcohol is toxic to our pets. Do not feed table scraps, feed pets their regular meals. Instead, set aside extra play times with your cat. This can help reduce stress for both of you during the busy holiday season.

## Pet of the Month –

Written By: Liliana Vasquez

Phelix is a spunky 9-week-old kitten who has so much personality packed in his tiny 3lb body. He loves to play with his big sister Koda, or nap on his mom and dad's shoulders. He is such a sweet kitten who has the loudest purr motor you've ever heard. All of us here at Franklin Farm are so excited to see him grow and looking forward to giving him so much love when he comes in.





## PET DENTAL AWARENESS:

Due to the many pets needing dental services, we are extending our bookings through November and December. Book your pet's dental cleaning during this time and receive \$100.00 off the cost of the dental cleaning and comprehensive oral exam.



## RUFFerral Program:

At Franklin Farm we believe "RUFFerrals" are the greatest form of flattery. Refer a friend and your pet will receive a **\$25.00** credit at your next appointment. Your referral's pet will receive a FREE bag of treats at their first appointment.



## Celebrations in November:

**National Animal Shelter and Rescue Appreciation Week** is in recognition of the various shelters that provide care to millions of displaced animals in America. The observance also serves to acknowledge the hard-working people supporting the efforts with their work at the shelters. Local shelters are great at finding new homes for homeless pets, but it's not all they do. They rescue and rehabilitate injured or abused animals and they reunite lost pets with their original families. They serve communities by saving their animals every day. Are you ready to adopt and save a pet, or volunteer at a shelter?



## Cancellation Policy:

Hello Everyone:

We need your help! If you are unable to keep your appointment for any reason, please call to reschedule or cancel the **appointment more than 24 hours in advance of your scheduled appointment time.**

This allows ample time for other clients to call and get their fur babies seen.

We understand that you all have a lot going on in your lives and unexpected things pop up, so please remember to contact us **more than 24 hours** in advance of your scheduled appointment time.

We have implemented a Cancellation Policy, as follows:

If you need to reschedule or cancel your appointment, please do so **more than 24 hours** in advance of your appointment time. If you reschedule/cancel less than 24 hours leading up to your appointment, or no show, you will be charged for the office visit fee correlating to your appointment.

When you reschedule or cancel **more than 24 hours** in advance, it allows other patients to be seen in your rescheduled/canceled spot. This ensures the best opportunity for care for all of our patients.

Thank you for your anticipated assistance!

